

**Second Meeting of  
National Medical & Wellness Tourism Board (NMWTB)**

**28 March, 2017 at New Delhi**

## **First Meeting of NMWTB Status/ Action Taken**

**(on 13 January 2016)**

Three Sub-Committees of the Board constituted

- Committee I- On Matters relating to Visas
- Committee II- On Accreditation of Hospitals and Allied Services
- Committee III- On Marketing and Promotion

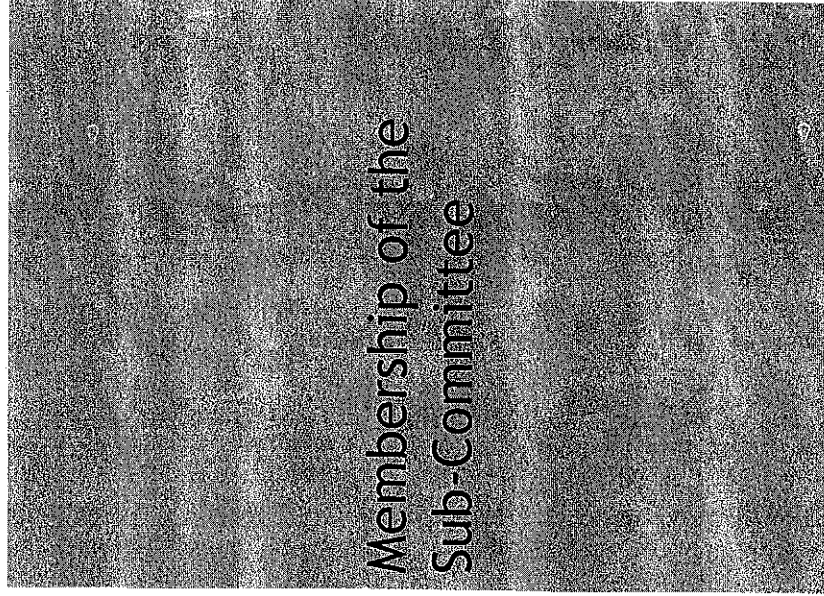
First Meeting of the Sub-Committees

Second meeting of the Sub-Committees

- Held on 26-27 April 2016
- Held on 12-13 January 2017

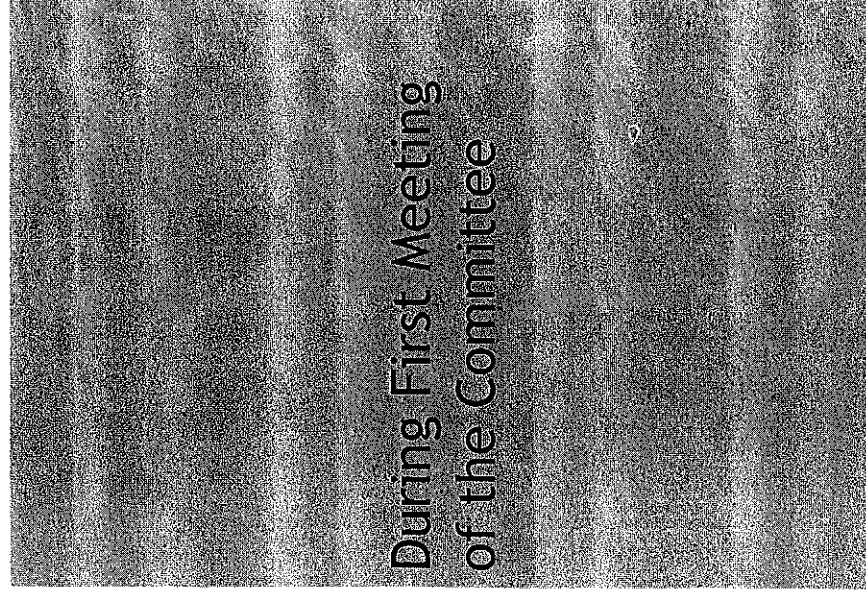
## Sub-Committee - I

### On Matters relating to Visa



- Joint Secretary, Ministry of Tourism
- Joint Secretary, Ministry of AYUSH
- Director, IT&P, Ministry of External Affairs
- Chairman, IMA
- President, IATO
- President, CII
- President Association of Wellness, Ayurveda and Spa
- Dr. Devi Shetty, Narayana Health
- Shri. Bhavdeep Singh, CEO Fortis Healthcare

## Sub-Committee - I

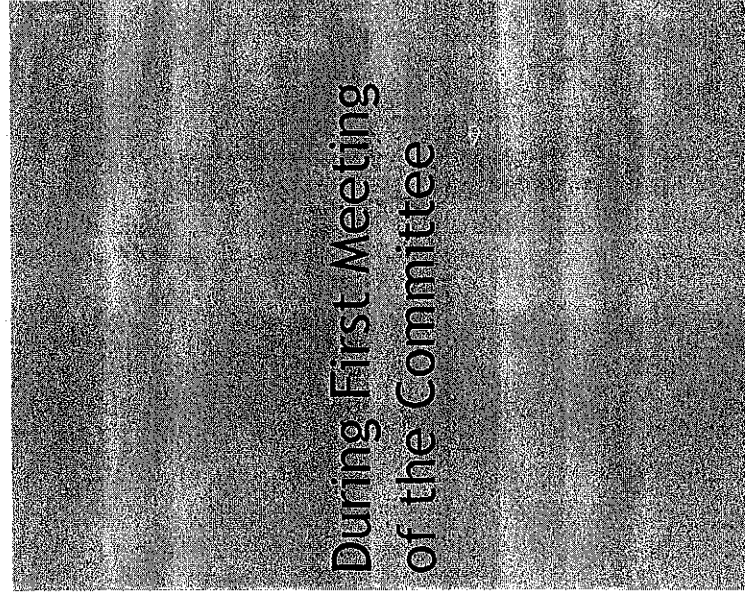


## Recommendations

- Duration of e-medical visa should be for 6 months, with double entry.
- Attendants be made eligible for e-medical visa on automatic route with a simplified online application procedure.
- Hospitals to be responsible for reporting of personal details of patients to FRRO
- Requirement of referral letter from local doctor may be dropped.

## Sub-Committee - I

## Recommendations



- Issues relating to Bangladesh/African countries to be taken up with MEA for further appropriate action.
- Visa fee for e-medical visa to be rationalized.
- Expedite accreditation process and issue of accreditation letters with respect to treatment at Ayurveda and Wellness centers.

## Sub-Committee - I

## Recommendations

- MHA may be requested to include at least one Medical Attendant who could accompany the patient on the e- Medical Visa and the visa application for the attendant be linked with that of the patient (e-Medical Visa applicant).
- Only invitation from NABH accredited hospitals be considered for e-Medical Visa.

During Second Meeting  
of the Committee

## Sub-Committee - I

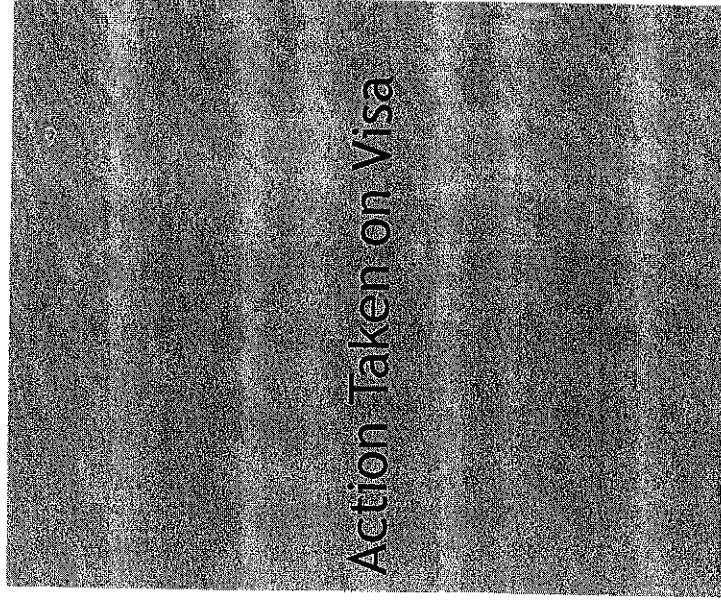
### Recommendations



- NABH to explore options of setting up and manning facilitation counter for the Medical Tourists at major international airports.
- Rationalise the cost of e-Medical Visa and make it at par with the e-Tourist Visa



## Sub-Committee - I



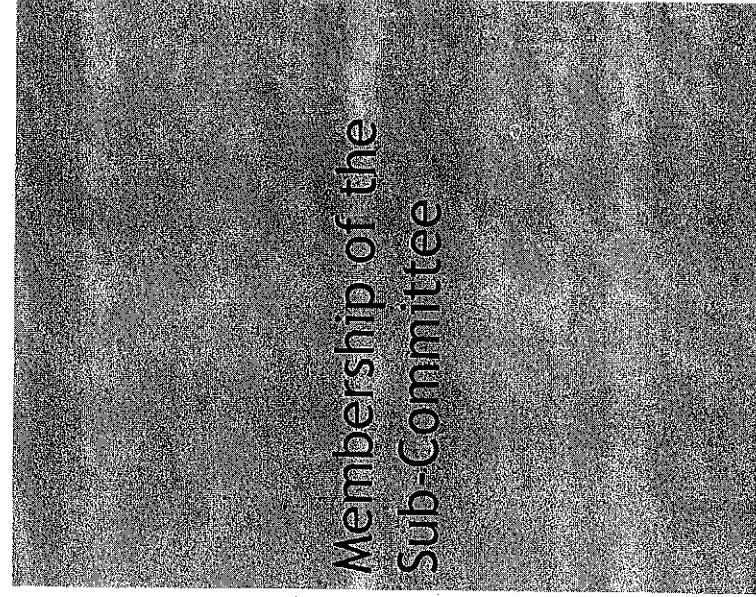
## Recommendations

- Medical visit included in category of e-visas
- Invitation from accredited hospitals accepted as requirement for e-medical visa.
- NABH has expressed inability to man airport counters due to resource constraints.
- MEA considering rationalization of visa fees.



## Sub-Committee - II

### Accreditation of Hospitals and Allied Services



- Joint Secretary, Ministry of AYUSH
- CEO, NABH
- Director, NABH
- Chairman, IMA
- Vice-Chancellor, Vivekananda Yoga Anusandhan Sanstha
- MD, Patanjali Ayurveda
- MD Kottakkal Arya Vaidyashala
- MD & CEO, Max Super Specialty Hospital
- Secretary General, HAI

## Sub-Committee - II

### Recommendations

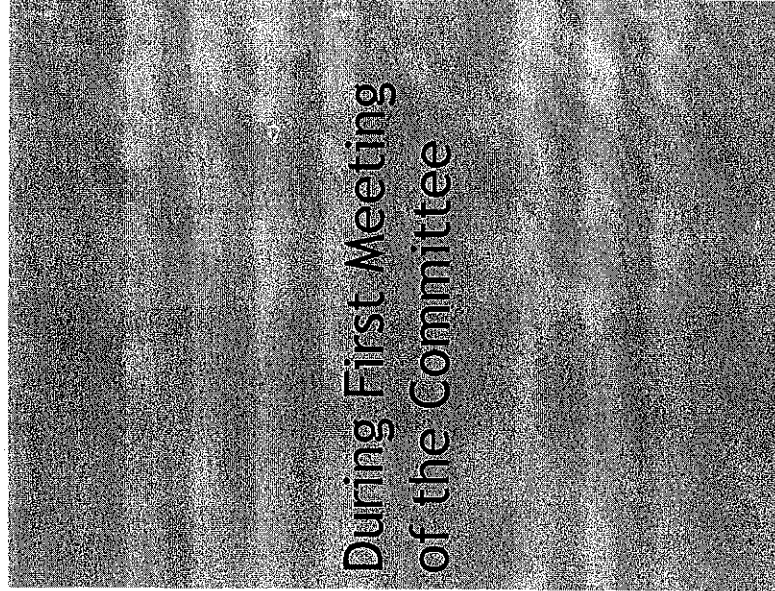
- Need for standardization and accreditation of services being provided by hospitals, wellness centers and spas.
- Standardization and accreditation of services provided by Ayurveda and Yoga institutions should be considered.
- Colleges serving Indian systems of Medicine should be encouraged to be accredited.



During First Meeting  
of the Committee

## Sub-Committee - II

## Recommendations



- Accreditation to be considered at multiple levels and also for the components of the entire value chain which handles the patients to remove the possibility of touts misusing the system.
- Efforts to be made to have at least 10 accredited institutions in each of the fields in every state having the potential.

## Sub-Committee - II

During Second Meeting  
of the Committee

## Recommendations

- Ministry of AYUSH would provide the list of approved Yoga institutions to Ministry of Tourism
- The NABH would inform the Board once the standards for the Standalone Wellness Centres/Spas are finalized.
- NABH to broad-base the pre-qualification procedure for Medical Value Travel Facilitator to include tour operators approved by Ministry of Tourism.

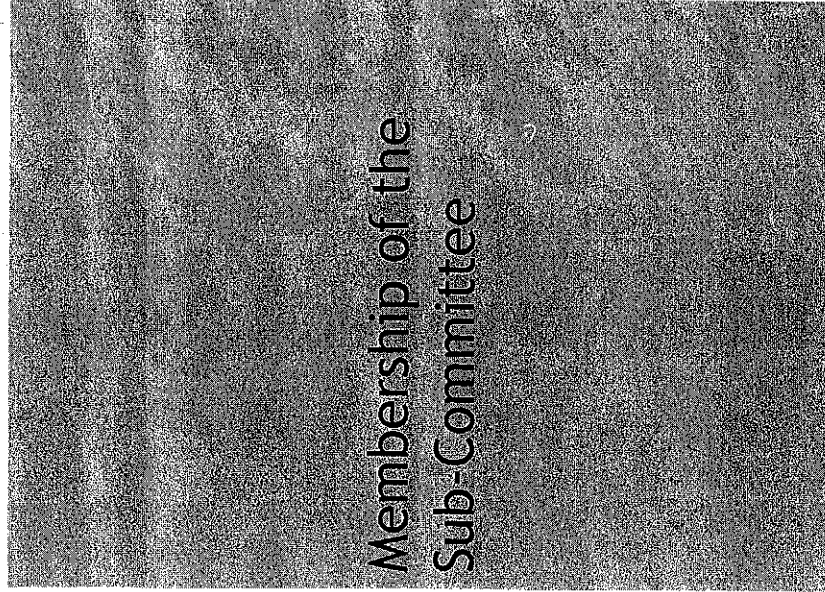
## Sub-Committee - II

### Action Taken on Accreditations

## Recommendations

- NABH has introduced norms for accreditation of Hospitals. List of accredited AYUSH hospitals provided by NABH.
- Colleges of Indian Medicine accredited by NABH as mandated by Ministry of AYUSH.
- NABH accreditation of Panchkarma Clinics launched in March 2017.
- NABH has released norms for empanelment of Medical Value Travel Facilitators. Tour operators fulfilling NABH norms can apply for empanelment.

## Sub-Committee - III

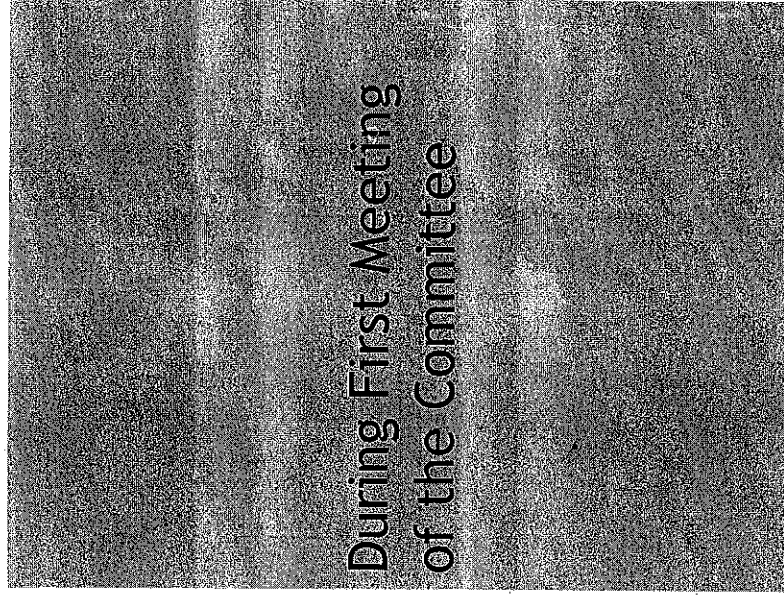


## Marketing & Promotions

- Joint Secretary, Ministry of Tourism
- Director, IT&P, Ministry of External Affairs
- President, IATO
- Secretary General, HAI
- Secretary General, FHRAI
- Vice-Chancellor, Vivekanada Yoga Anusandhan Sanstha
- FICCI
- PHDCCI
- CII
- IMA

## Sub-Committee - III

## Recommendations



- Need to popularize the products and back end services related to Yoga and Ayurveda in selected markets.
- The website [www.indianhealthcaretourism.com](http://www.indianhealthcaretourism.com) be linked to websites of MOT & MEA and publicized.